





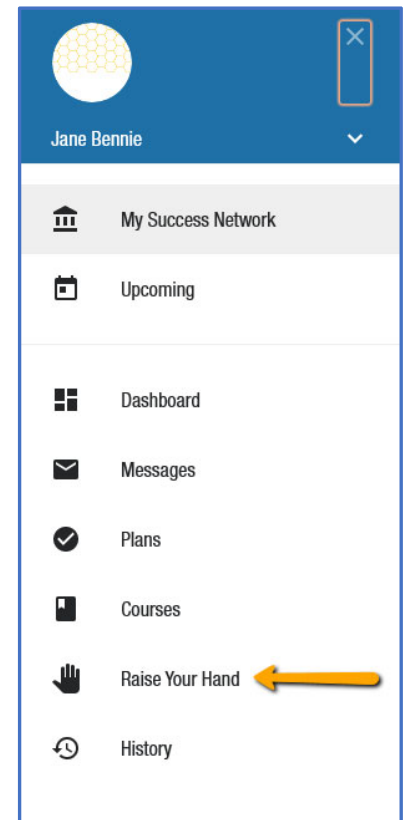
The Hive provides you with a central location to connect to the people and services that can help you navigate college – all accessible from the side navigation menu  in The Hive.

## How to Raise Your Hand and Request Help

Do you have a question about your class or are you unsure of where to go to get a question answered?

Use the Raise Your hand/Request Help feature within The Hive and you will receive a response from a CSBSJU Staff Expert. Typically, you will get a response within 24 business hours though during heavy request times it may take up to 48 hours.

1. Log in and go to the navigation menu on the left side of the page 
2. When the full menu opens click on Raise Your Hand.
3. Select the Type of help or reason you need assistance from the drop-down menu.
4. If relevant select the course with which you need assistance.
5. Enter your question in Details.
6. Click Submit.
7. You will receive a confirmation email that your question was submitted.



**Raise Your Hand**

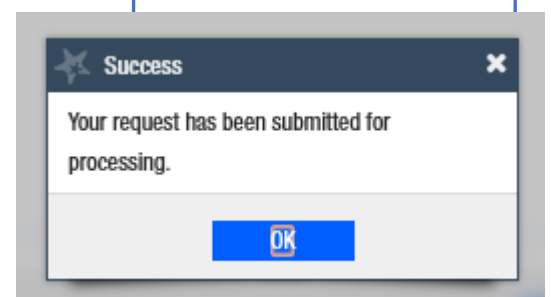
Need assistance? Complete the form below to get started. We encourage you to be proactive in seeking help on our campus. We believe you can be successful!


**Raise Your Hand**

\* Type

Course

Details



**Note** – You can also request help for a course by going to your course tab and selecting the help icon  at the right side of each course.